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Toward the Development of a Classroom Management Strategy Model for Iranian EFL Learners Using Real Observations and Participants' Words

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Abstract: This qualitative study aimed to develop a model of classroom management strategy for Iranian English as a foreign language learners. To tap into this matter, some face to face and focus group interviews as well as real observations were performed. Twenty-six students including various proficiency levels from four different provinces participated in the face to face and focus group interviews. Also, 10 observations of the real classes wherein teachers were teaching conversation courses were made. Transcribing and codifying the data according to Corbin and Strauss's (2014) systematic steps of open, axial and selective coding, the findings revealed a model of classroom management strategy encompassing three main themes (management, quality of life and classroom practices), nine categories and 39 subcategories. The findings suggest EFL teachers notonly should pay attention to classroom practices, but they should also work onbuilding up rapport and encouraging their students in order to achieve a class in which students are wholeheartedly willing to learn the language.

Keywords: Classroom management strategy, Rapport, Encouragement, Focus-group interview.

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157













163





165











